

HASLER



AE10 / AES10 / AES10D January 2010 Rate Change Update

Dear Valued Hasler Customer,

Effective January 4, 2010, the United States Postal Service will be changing their shipping service prices which include Express Mail, Priority Mail, and other shipping services. This rate change does **not** affect First Class, Standard Mail, Parcel Post, and other mailing service prices.

Enclosed with this letter you will find a rate chip, which when installed, will update your AE10, AES10 or AES10D scale to provide you with the latest supported USPS rates.

Before installing the new rates, please review the attached installation instructions (steps 1 – 6). It is a simple process that should take less than five minutes.

Please Note: It is the sole responsibility of the customer to install and verify that the rates are properly installed. Neopost USA will not be liable for rates that were not verified or installed correctly.

For any administrative or technical questions regarding the January 4, 2010 rate change:

- Visit our website at: <http://www.haslerinc.com/rate> for updated rate change developments or the USPS website at: <http://www.usps.com/prices>.
- Contact your authorized local Hasler representative. To obtain the contact information for your authorized Hasler representative please visit us at: www.haslerinc.com.

Or contact us directly at: 1-800-636-7678.

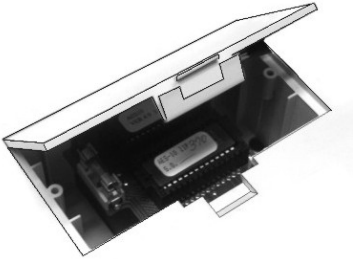
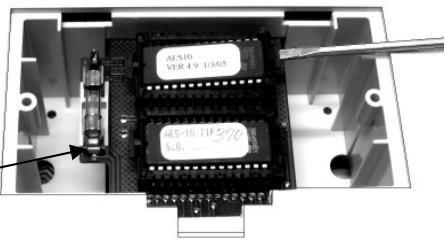
Please have your product model number, product serial number, and customer account number available so that our representatives can properly assist you.

We appreciate being your mailing system provider of choice and look forward to a long and rewarding business relationship.

Sincerely,

The Hasler Rate Change Team

AE10 / AES10 / AES10D Scale - Rate Chip Installation Procedure - USPS - January 2010

Step	Action	Figure
1	Disconnect the scale from the meter and the power adapter.	
2	Remove the access cover on the bottom of the scale.	
3	<p>Remove the Rate Chip from the socket by pulling up on the two tabs of the Rate Chip carrier.</p> <p>Note: If the Rate Chip does not come up easily, gently pry up on the tabs using a screwdriver.</p> <p>Note: Do not remove the Zip Chip.</p>	
4	<p>Press the new Rate Chip into the socket.</p> <p>Ensure you are using the correct Rate Chip by checking the label. If you are installing rates on an AES10D scale, ensure the label reads AES10D. The scales are different; their Rate Chips are not interchangeable.</p> <p>Rate software versions: AE10 - 3.18 / AES10 - 4.18 / AES10D - 2.3</p> <p>Note: The Rate Chip will only install in the proper direction. Do not use excessive force.</p>	
5	Place the access cover back onto the scale and snap it back into place.	
6	<p>The new rates have been successfully loaded. Reconnect the scale to the meter and the power adapter.</p> <p>This rate change does not affect First Class, Standard Mail, Parcel Post, and other mailing service prices.</p>	